

BURNLEY BOROUGH COUNCIL REPORT TO THE FULL COUNCIL

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PORTFOLIO: COMMUNITY AND LEISURE SERVICES

EXECUTIVE MEMBER: COUNCILLOR LIAN PATE

DATE OF REPORT: 27/09/2017

Progress on against our strategic commitments

| Strategic commitment | Progress update |
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| PL1- We will implement a range of initiatives to maintain a clean, safe borough. | The Council's first year delivery of an 'opt-in' garden waste collection service continues to be doing well with over 9,400 subscriptions to date. Further details will be made available later in the year regarding the suspension of collections over the winter months (as in previous years), the collection of Christmas trees, and the arrangements for sign up for the 2018/19 garden waste collection service. |
| | The Council continues to work with partners on key themes identified through the borough's partnership forum to reduce crime and anti-social behaviour. |
| | The multi-agency partnership group focus and work of officers has resulted in; |
| | A current reduction of Business crime of 3% compared to the previous year. This is in contrast to increases across other districts. A recorded reduction of 9.9% in ASB incidents when compared to 2016-17. In particular, Gawthorpe Ward has seen |

and maintained reductions in crime incidents (reduced by 13% compared to 2016). ASB has also seen a 27.7% reduction in the same time period, reflecting an increase in police and council activity and youth diversionary activities across the year.

During August, the Council in partnership with the Dogs Trust and Kingdom held an event on Padiham Greenway to raise awareness and offer support for responsible dog ownership. The event was hugely successful and over 40 dog owners attended and received free advice and services from the Council's Dog Warden and a qualified vet that included, dog chipping, health checks, support and access to dog behavioural training. In light of the high attendance and success of the event there is likely to be another follow up event later in the year.

The Council's initiative to support local residents in addressing local environmental issues has delivered a number of recycling and clean-up activities across the borough. Activities to date have been delivered across; Whittlefield and Ightenhill, Gawthorpe, Worsthorne, Daneshouse, Stoneyholme and Rosegrove. Further work is planned over the next couple of months in a number of other wards to support residents and work with schools and communities with clean up and project ideas to prevent fly tipping.

PF3- We will develop our digital strategy, so that more residents transact with us online and we are able to deliver services more efficiently

To help more residents transact with us online, our service delivery partner Liberata has installed iPads at fixed stations in Contact Burnley. Systems have been updated so that it is easier to make new benefit claims online, and to report changes of circumstance. In the run up to Christmas and in the New Year, there will be a campaign to get residents to sign up to receive future council tax bills by email, thus reducing postage costs.

PE2- We will continue to develop the leisure and cultural offer of Burnley in partnership with Burnley Leisure.

Burnley Mechanics

A stage 1 application has been submitted to the Heritage Lottery Fund's Your Heritage Programme. If the application is successful the Heritage Lottery Fund will award a grant to develop detailed proposals for the scheme that will include converting the ground floor into new

dance studios and workshops, visitor facilities, develop educational use of the building and celebrate the heritage of this important building.

The overall scheme will be worth approximately £2.8 million and Importantly the project will also help secure the future financial viability of the mechanics.

Padiham Leisure Centre

A major £180,000 refurbishment of the gym at Padiham Leisure centre is planned to take place during late November with the installation of new gym equipment and improvements. Work has been scheduled at this time as it is a quiet period and the new equipment will be ready for the new year.

Towneley Golf Courses

Since taking over the operation of the Towneley Golf Courses, Burnley Leisure have made a number of significant changes: There has been a major refurbishment of the 18 hole golf shop, a new kiosk has been provided on the pitch and putt course and a new sport of foot golf has been introduced on the 9 hole course. Foot golf has proved very popular with over 1,000 rounds being played since it started in July. Feedback indicates that the majority of users, including junior football teams from outside Burnley, have never visited Towneley previously.